

NEWSLETTER

Keeping you Informed

When the Surgery is Closed

If you become unwell when the surgery is closed please ring 111 and they will be able to advise you. This service is manned 24 hours per day, 7 days a week.

Carers

Do you look after someone who couldn't manage without your help? Please let us know so we can support you and put you in touch with Carers Support Wiltshire, who are a local charity.

Shingles

We offer Shingles vaccinations to the eligible cohort of patients between 70 and 80. Please contact the surgery to check if you are eligible.

Pneumococcal Vaccine

We would like to vaccinate patients over the age of 65 who are eligible for the pneumococcal vaccine. Please contact us to see if you are eligible and the necessary appointment can be booked in with either Ali or Elly.

Thank you to all the patients that so very kindly gave the staff and doctors gifts at Christmas time. All very gratefully received and enjoyed.

It was amazing to get most of our patients booked into Covid Booster clinics during December including the one that was run here at the surgery. We saw 246 patients on that day. All appreciated very much by you. Thank you to all staff and the volunteers from the Surgery Patient Liaison Group that helped on the doors with the vaccine record cards.

Covid Boosters: Should any patients require their booster vaccine or even a first or second dose this has now gone over to the National booking system.

Flu Vaccines: Any patients who have not had their flu vaccines this season, please call and we can get you booked in. These vaccines can be done any time up until the end of the Flu season, which is 31st March 2022.

Online Booking: Please continue to use the website and your online account details to book your telephone consultations with the GPs. If you need an appointment with a nurse, you will need to call the surgery. The NHS App can also be downloaded for your Covid passport and Online access.

Prescriptions: Repeat prescriptions can be ordered online and will generally be processed in three full working days. You will receive a confirmation text to tell you when your prescription is ready for collection. Please wait until you receive this text, before coming to collect. Some prescriptions take a little



NHS Health Checks

If you are aged between 40 and 74 and your age ends with a 0 or 5 you are eligible for a NHS Health check. If you would like this check, please call the surgery and book with a practice nurse. Ali or Elly will be very pleased to see you.

MenACWY

If you are aged between 18 and 25 you could be eligible for a MenACWY vaccine. Please call the surgery to book your appointment with one of our nurses.

longer as medication may have to be ordered and we have to wait for our suppliers to deliver.

Please check when you collect your medication, there is usually a message about recalls or blood tests due on the repeat slip. You will also have a red dot on the bag indicating that action is required by you.

Reviews: We are currently messaging patients with Asthma, Diabetes or COPD inviting them in for their annual review. If you receive a message please call and the reception team can book you in with the Practice nurses, Ali or Elly.

Check in Screen: When arriving at the surgery for an appointment, please use the check in screen available at the main doors. We have re-introduced this to minimise the amount of patients waiting at the front desk.

Masks: In order to protect patients and staff, please remember to wear your mask when attending the surgery for appointments and when collecting your medication.

Patient Liaison Group: Would you like to join? Represent the patients by helping with the group, interested? Just call the surgery for further details.

Request: Is there anyone out there who would be interested in cutting the surgery grass and keeping the weeds down?

